

# NIKITA PARALKAR

## Software Developer

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### SUMMARY

Innovative and results-driven Software Developer with 5+ years of experience designing, developing, and optimizing scalable applications and enterprise systems. Skilled in system architecture, full-stack development, debugging, and performance optimization, with a strong ability to translate business requirements into efficient technical solutions. Proven collaborator in cross-functional teams, consistently delivering high-quality software on time while improving system performance and reliability.

### TECHNICAL SKILLS

- **Programming Languages:** Apex, Java, Python, JavaScript (ES6+), TypeScript, PHP, C#, HTML5, CSS3
- **Frameworks & Libraries:** React, React Native, Angular (2–9), Node.js, ASP.NET MVC, Spring Boot, Bootstrap, SCSS/SASS
- **Salesforce Development:** Apex, Lightning Web Components (LWC), SOQL, Salesforce APIs, Salesforce Mobile Development
- **Databases:** MySQL, Oracle, Microsoft SQL Server, Firebase, NoSQL
- **API & Integration:** RESTful APIs, GraphQL, JSON, XML, Swagger, Postman
- **DevOps & Tools:** Git, Docker, CI/CD Pipelines, Webpack, JUnit
- **Platforms & CMS:** WordPress, Unqork
- **Mobile Development:** Android Studio, iOS (Xcode), React Native
- **Software Engineering:** Data Structures & Algorithms, Software Testing & Validation, Performance Optimization, API Design & Development, Software Documentation Control
- **Analytics & Other Technologies:** Google Analytics, Google Conversational Applications

### WORK EXPERIENCE

#### Senior System Development Consultant

July 2023- Present

Duuo By Co-operators

- Designed and implemented scalable enterprise solutions, integrating business applications with Salesforce CRM to improve operational efficiency.
- Collaborated with cross-functional teams and stakeholders to translate business requirements into high-quality technical solutions.
- Developed and integrated chatbot solutions using Glia and Intercom, enhancing customer engagement and CRM interactions.
- Built Salesforce integrations and analytics reporting using APIs and tools such as Power BI to enable data-driven decisions.
- Optimized application performance through debugging, code improvements, and system enhancements.
- Implemented CI/CD pipelines and automation scripts to streamline development, testing, and deployment processes.

#### Support Developer

Nov 2022- July 2023

Agility CMS

- Coordinated system installations, testing, and code fixes to ensure reliable application performance.
- Optimized and debugged code to improve system efficiency and stability.
- Developed API integrations using Agility CMS SDKs and documented technical solutions.
- Configured and supported cloud resources on AWS and Azure.
- Managed issues and service requests through DOQ Service Desk.
- Maintained version control using GitHub/GitLab, tracking tasks with Jira and Confluence.

- Performed script testing and SQL database management to support enterprise systems.

### Digital Engineering Senior Analyst Developer

Jan 2022 – Nov 2022

Data Contracted with Morgan Stanley

- Troubleshoot full-stack issues across hardware, software, applications, and networks to ensure reliability.
- Automate CI/CD pipelines and deployment processes using Python and Bash.
- Monitor, analyze, and optimize infrastructure with tools like AppDynamics, Grafana, Splunk, and Dynatrace.
- Support SRE in design reviews, operational readiness, and continuous improvement initiatives.
- Apply OS, memory, and network concepts to enhance system performance and diagnostics.

### Technical Analyst Developer

Sept 2021 – Jan 2022

Risk Control Technologies Inc

- Provide Level 1 & 2 support via phone, email, and ticketing systems.
- Support and troubleshoot RCT's cloud and mobile platforms.
- Build reports, dashboards, and analyze trends for insights.
- Track and resolve issues with IT and vendors.
- Research and implement innovative IP solutions.

### Software Developer [System Coordinator]

Mar 2021 – Sept 2021

4S Consulting

- Improved build times and deployments by migrating to Gradle and leading Vue.js form migration from PHP.
- Collaborated with clients on product releases, requirements gathering, and software upgrades.
- Supported full development lifecycle and created POCs for web application features.
- Conducted quality assurance and integration testing to ensure smooth deployment.

### Customer Service Analyst.

Aug 2019 – Mar 2021

Scotiabank

- Designed and developed multitier web applications for internal testing using ASP.NET, MVC, SQL, Angular (4 & 5), JavaScript, and jQuery.
- Identified functional and technical deficiencies, recommending solutions to improve overall design and performance.
- Enhanced and refactored existing test suites as part of each sprint to boost quality and efficiency.
- Delivered exceptional client service, retaining accounts through consistent, high-quality interactions.

## START-UP PROJECTS

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### Brand Deal

Senior Engineer

- Designed, developed, and launched a Retail Marketing Platform using Angular 9 (frontend) and Strapi/Node.js (backend) to aggregate user-friendly retail offers.
- Managed end-to-end project lifecycle, including architecture, development, and maintenance.
- Conducted quality assurance and integration testing to ensure smooth deployment.
- Utilized technologies: Angular 9, Node.js, Strapi, GraphQL, TypeScript, Jira, Bitbucket.

### Google Conversational Application – Story Tale

Developer

- Developed voice-operated applications to reduce mobile screen time and enhance user experience.
- Designed and built software using programming frameworks, with experience in JUnit, Jenkins, and system testing.
- Maintained web application forms, data groups, and UX functionality using modern design tools.

## EDUCATION

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### Computer Programmer

Humber College

Sept 2015 – June 2017

Toronto, ON

### Mobile Computing and Computer Programming [Honor's List]

Sheridan College

Sept 2017 – June 2021

Toronto, ON

## INTERNSHIP (4 MONTH)

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### Web Developer.

App Labb LTD

Feb 2020 – May 2020

- Updating and maintaining The App Labb website, Collaborating with different teams of The App Labb regarding software development/maintenance purposes time to time for different projects
- Assisted in creating the Client Websites, developing client mobile apps and backend applications
- Attracted users to websites with professional, user-friendly designs and clean code for high-performance operation.
- Managed back-end server logic protocols and database connections.

### Software Developer

Coyle Production

May 2020 – Sept 2020

- Developed Android application through integration of data and data definitions via AJAX in JSON data format
- Building and updating Google conversational applications to allow clients to communicate effectively with sole commands Google authentication
- Undertake applications to accommodate Machine learning

## CERTIFICATES

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- Salesforce Platform Developer 1
- Unqork Associate Certificate
- Google IT Automation with Python Professional Certificate
- Google Analytics Individual Qualification (GAIQ)